



POHORJE VILLAGE
WELLBEING RESORT

FIT

PRICELIST and AGREEMENT

All accomodation facilities

WELLNESS & SPA HOTEL BOLFENK***

FAMILY APARTMENTS BOLFENK****

FOREST HOTEL VIDEČ***

FOREST APARTMENTS VIDEČ***

IT IS TIME FOR

GREEN WELLBEING EXPERIENCE

MY WAY.

wild green magic



WELLNESS & SPA HOTEL
BOLFENK



The basic contracted rate includes accommodation, unlimited use of indoor swimming pool*, free WI-FI internet, free parking lot (outside, not guarded). All other services that are not included in the contract shall be charged to the guest directly at the reception in accordance with the accommodation facility's price list valid at the time the services are provided.

WELLNESS & SPA HOTEL BOLFENK 4*					
Rates per PERSON per night			A	B	C
VAT is included in rate			25.10. - 25.12.24	26.12. - 28.12.24	29.12. - 02.01.25
			03.03. - 25.12.25	03.01. - 02.03.25	
Minimum stay			2 nights	2 nights	3 nights
Release (days)			3	3	7
Room type	Service	Allocation	Arrivals - daily		
	Bed & Breakfast		69,00 €	Not available	Not available
DELUXE Double or Twin room with balcony	Halfboard Breakfast and dinner with included drinks** (wine, beer, water, soft drinks)**	FS	89,00 €	99,00 €	129,00 €**

Max. Occupancy: 4 person (2 person on basic bed and 1 adult on sofa bed 160x190 cm OR 2 person on basic bed and 2 children up to 11,99 years of age on sofa bed 160x190 cm)

Room description: 25 m2, basic bed (1 double bed 180x200 cm or 2 single beds 90x200 cm), sofa which can be transformed into double bed 160x190 cm, dining table with 4 chairs, kitchenette, LCD TV (Cable), free WiFi internet, heating, bathroom with shower or bathtub.

Supplements per person per night – payment in agency	
Visitor's tax (adults)	2,50 € per person per night
Visitor's tax (7 - 11,99 years)	1,25 € per person per night
Visitor's tax (until 6,99 years)	Free of charge
Registration fee	1,50 € per person per stay
Supplement for Single use (on request)	25,00 € per person per night
Supplement for shorter stay (on request)	20%
** New years dinner /does not include drinks - 31.12.24 (obligatory supplement) – adults	75,00 € per person
** New years dinner /does not include drinks - 31.12.24 (obligatory supplement) – children 6-11,99 years	50,00 € per person
** New years dinner /does not include drinks - 31.12.24 (obligatory supplement) – children 0-5,99 years	Free of charge

Supplements per person per night – payment in resort	
Baby cot (on request)	15,00 € per night
Pets (information has to be provided at reservation)	20,00 € per night
Late check out / Early check in	50%
“Sauna world” entrance (4 hours / Finnish sauna 90 °C, Chromotherapy sauna 75 °C, Turkish bath 45 °C, Aroma steam bath 50 °C, ice cave, Kneipp, relax zone)	26,00 € per person

* The RESORT reserves the right to close the swimming pool in case of emergency maintenance. Children are allowed to use the swimming pool only when accompanied by adults.

Child policy	
Child 0-1,99 years	In room with 2 paying person (in bed with parents) – free of charge
Child 0-11,99 years	In room with 1 paying person (on basic bed) – 30% of discount
Child 0-5,99 years	In room with 2 paying person (on extra bed) – 50% of discount
Child 6+ years or an adult	In room with 2 paying person (on extra bed) – 30% of discount

Special offers	
Name	Valid for:
SPO 7=6 / 14=12	Valid for stays in season A & B
On request and announcements, the Agency is obliged to clearly note if 7=6 / 14=12 is applied, otherwise, the Hotelier has the right to invoice full price without special offers..	

FOREST HOTEL VIDEC

The basic contracted rate includes accommodation, unlimited use of indoor swimming pool*, free WI-FI internet, free parking lot (outside, not guarded). All other services that are not included in the contract shall be charged to the guest directly at the reception in accordance with the accommodation facility's price list valid at the time the services are provided.

FOREST HOTEL VIDEC 3*					
Rates per PERSON per night			A	B	C
VAT is included in rate			25.10. - 25.12.24	26.12. - 28.12.24	29.12. - 02.01.25
			03.03. - 25.12.25	03.01. - 02.03.25	
Minimum stay			2 nights	2 nights	3 nights
Release (days)			3	3	7
Room type	Service	Allocation	Arrivals - daily		
Twin room	Bed & Breakfast	FS	59,00 €	Not available	94,00 €**
	Halfboard Breakfast and dinner with included drinks** (wine, beer, water, soft drinks)		79,00 €	89,00 €	Not available
Twin room with balcony	Bed & Breakfast	FS	64,00 €	Not available	99,00 €**
	Halfboard Breakfast and dinner with included drinks** (wine, beer, water, soft drinks)		84,00 €	94,00 €	Not available

Max. Occupancy: 4 person (2 person on basic bed, 2 person on extra beds 90x200 cm)

Room description: 25 m², 2 single beds 90x210 cm, 2 extra beds 90x200 cm (pull-out), dining table with 4 chairs, LCD TV (Cable), free WiFi internet, heating, bathroom with shower or bathtub.

Supplements per person per night – payment in agency	
Visitor's tax (adults)	2,50 € per person per night
Visitor's tax (7 - 11,99 years)	1,25 € per person per night
Visitor's tax (until 6,99 years)	Free of charge
Registration fee	1,50 € per person per stay
Supplement for Single use (on request)	25,00 € per person per night
Supplement for shorter stay (on request)	20%
** New years dinner /does not include drinks - 31.12.24 (obligatory supplement) – adults	100,00 € per person
** New years dinner /does not include drinks - 31.12.24 (obligatory supplement) – children 6-11,99 years	75,00 € per person
** New years dinner /does not include drinks - 31.12.24 (obligatory supplement) – children 0-5,99 years	Free of charge

Supplements per person per night – payment in resort	
Baby cot (on request)	15,00 € per night
Pets (information has to be provided at reservation)	20,00 € per night
Late check out / Early check in	50%
“Sauna world” entrance (4 hours / Finnish sauna 90 °C, Chromotherapy sauna 75 °C, Turkish bath 45 °C, Aroma steam bath 50 °C, ice cave, Kneipp, relax zone)	26,00 € per person

* The RESORT reserves the right to close the swimming pool in case of emergency maintenance. Children are allowed to use the swimming pool only when accompanied by adults.

Child policy	
Child 0-1,99 years	In room with 2 paying person (in bed with parents) – free of charge
Child 0-11,99 years	In room with 1 paying person (on basic bed) – 30% of discount
Child 0-5,99 years	In room with 2 paying person (on extra bed) – 50% of discount
Child 6+ years or an adult	In room with 2 paying person (on extra bed) – 30% of discount

Special offers	
Name	Valid for:
SPO 7=6 / 14=12	Valid for stays in season A & B
On request and announcements, the Agency is obliged to clearly note if 7=6 / 14=12 is applied, otherwise, the Hotelier has the right to invoice full price without special offers..	

FAMILY APARTMENTS FOREST APARTMENTS

BOLFENK and VIDEK

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The basic contracted rate includes accommodation, unlimited use of indoor swimming pool*, free WI FI internet, free parking lot (outside, not guarded), linen and towels, final cleaning.

All other services that are not included in the contract shall be charged to the guest directly at the reception in accordance with the accommodation facility's price list valid at the time the services are provided.

FAMILY APARTMENTS BOLFENK 4*

Rates per APARTMENT per night			A	B	C
VAT is included in rate			25.10. - 25.12.24	26.12. - 28.12.24	29.12. - 02.01.25
			03.03. - 25.12.25	03.01. - 02.03.25	
Minimum stay			2 nights	2 nights	3 nights
Release (days)			3	3	7
Room type	Service	Allocation (apartment)	Arrivals - daily		
One-Bedroom Apartment 3+1	Rent Only	FS	159,00 €	184,00 €	229,00 €
Two-Bedroom Apartment 6+1	Rent Only	FS	229,00 €	269,00 €	339,00 €

One-Bedroom Apartment 3+1 (54-64 m²) consists of: one bedroom with basic bed (1 double bed 180x200 cm or 2 single beds 90x200 cm) and 1 extra bed 90x200 cm (pull-out), bathroom with shower or bathtub, living room (fire place, dining table with chairs, sofa which can be transformed into double bed 160x200 cm - suitable for 1 adult or 2 children up to 11,99 years of age, LCD TV) and kitchen (refridgerator, oven, stove, coffee maker and kettle).

Min. occupancy 1 person / max. occupancy 4 person

Two-Bedroom Apartment 6+1 (82 m²) consists of: One bedroom with 1 double bed 180x200 cm and 1 extra bed 90x200 cm (pull-out), second bedroom with 2 single beds 90x200 cm and 1 extra bed 90x200 cm (pull-out) bathroom with shower or bathtub, toilet, living room (fire place, dining table with chairs, sofa which can be transformed into double bed 160x200 cm - suitable for 1 adult or 2 children up to 11,99 years of age, LCD TV) and kitchen (refridgerator, oven, stove, coffee maker and kettle)

Min. occupancy 1 person / max. occupancy 7 person

FOREST APARTMENTS VIDEČ 3*

Rates per APARTMENT per night			A	B	C
VAT is included in rate			25.10. - 25.12.24	26.12. - 28.12.24	29.12. - 02.01.25
			03.03. - 25.12.25	03.01. - 02.03.25	
Minimum stay			2 nights	2 nights	3 nights
Release (days)			3	3	7
Room type	Service	Allocation (apartment)	Arrivals - daily		
One-Bedroom Apartment 6+1	Rent Only	FS	164,00 €	189,00 €	214,00 €
Two-Bedroom Apartment 10+1	Rent Only	FS	237,00 €	274,00 €	294,00 €

One-Bedroom Apartment 6+1 (60 m²) consists of: one bedroom with basic bed (1 double bed 180x200 cm and 1 bunk bed 90x200 cm OR 2 bunk beds 90x200 cm), bathroom with shower or bathtub, living room (dining table with chairs, TV, sofa which can be transformed into sofa bed 100x200 cm, 1 bunk bed 90x200 cm) and kitchen (refridgerator, oven, stove)

Two-Bedroom Apartment 10+1 (120 m²) consists of: one bedroom with 1 double bed 180x200 cm and 1 bunk bed 90x200 cm, second bedroom with 3 single beds 90x200 cm and 1 extra bed 90x200 cm (pull-out), one bathroom with shower, second bathroom with bathtub, toilet, living room (dining table with chairs, TV, sofa which can be transformed into sofa bed 100x200 cm, 1 bunk bed 90x200 cm) and kitchen (refridgerator, oven, stove)

Supplements per person per night – payment in agency	
Visitor's tax (adults)	2,50 € per person per night
Visitor's tax (7 - 11,99 years)	1,25 € per person per night
Visitor's tax (until 6,99 years)	Free of charge
Registration fee	1,50 € per person per stay
Supplement for shorter stay (on request)	20%

Supplements per person per night – payment in resort	
Baby cot (on request)	15,00 € per night
Pets (information has to be provided at reservation)	20,00 € per night
Late check out / Early check in	50%
“Sauna world” entrance (4 hours / Finnish sauna 90 °C, Chromotherapy sauna 75 °C, Turkish bath 45 °C, Aroma steam bath 50 °C, ice cave, Kneipp, relax zone)	26,00 € per person
Buffet breakfast in the hotel's restaurant	15,00 € per adult person, per meal 10,00 € per child 2-11,99 years of age, per meal
Buffet dinner in the hotel's restaurant (except 31.12.24) that includes drinks (water, soft drinks, beer, white and red wine)	33,00 € per adult person, per meal 23,00 € per child 6-11,99 years of age, per meal
New years dinner /does not include drinks (31.12.24) – adults	100,00 € per person
New years dinner /does not include drinks (31.12.24) – children 6-11,99 years	75,00 € per person

* The RESORT reserves the right to close the swimming pool in case of emergency maintenance. Children are allowed to use the swimming pool only when accompanied by adults.

Special offers	
Name	Valid for:
SPO 7=6 / 14=12	Valid for stays in season A & B
SPO 7=6 / 14=12 can be applied only on Rent only service.	
On request and announcements, the Agency is obliged to clearly note if 7=6 / 14=12 is applied, otherwise, the Hotelier has the right to invoice full price without special offers..	

2. ACCOUNTS RECEIVABLE INSURANCE INSTRUMENTS, INVOICES AND PAYMENTS

The Agency is obliged to pay to the RESORT advance payment at least 14 days before each arrival, according to the proforma invoice issued by the RESORT.

Final invoices are delivered originally by regular post or e-mail to the address of the agency.

The AGENCY shall settle due obligations by bank transfer in the agreed currency to the account:

User: 5 START d.o.o.
 Bank: Gorenjska banka d.d.
 IBAN: SI56 0700 0000 3947 602
 SWIFT / BIC: GORESI2X

The AGENCY agrees to cover the full costs of payment transfers using the SHA option (the agency pays the fees levied by the originating bank and intermediary banks) in relation to all payments to the RESORT.

The AGENCY agrees to make full payments to the RESORT for services ordered.

The parties agree that if the AGENCY fails to honour payment deadlines or makes payments lower than the invoiced amount,

POHORJE VILLAGE WELLBEING RESORT, Hočko Pohorje 133, 2208 Pohorje, Slovenia. Tel.: +386 (0)2 603 55 00

Company details: 5 START d.o.o, Slovenska ulica 16, 2000 Maribor, Slovenia, VAT: SI31767885, E: info@resort.si

the RESORT has the right to terminate the agreement and refuse to provide services to guests booked by the AGENCY, as well as to charge for accommodation from guests directly on the spot in accordance with the valid price list of the accommodation facility that is displayed at the reception.

The RESORT has the right to use all insurance instruments delivered by the AGENCY if the AGENCY violates any obligation of making payments to the RESORT, without obligation for the RESORT to inform the AGENCY beforehand.

3. SALES INFORMATION

Upon booking, the AGENCY shall immediately inform the RESORT via e-mail address info@resort.si no later than 24 hours from the date the booking was confirmed.

At the request of the RESORT, the AGENCY must provide the control list of bookings for the specified accommodation facility or facilities no later than 24 hours from receiving the request.

The RESORT has the right to terminate the allotment contract for the entire or part of the contracted capacities if the AGENCY fails to deliver bookings on a regular basis.

Regarding the capacities included in the contract for which the AGENCY did not deliver announcements within agreed deadlines (release days), the RESORT is free to use them at its own discretion and will have no obligation towards the AGENCY on any basis.

4. CHARGING FOR SERVICES

The AGENCY must issue every guest or group a voucher listing services that are to be provided. Guests or the representative of the AGENCY must provide certified vouchers at the reception on the day of the arrival. The RESORT shall deliver invoices for contracted services based on the vouchers.

The AGENCY must notify the RESORT of the cancellation of the booking which the RESORT must confirm in writing.

5. NO-SHOWS AND LATE CANCELLATIONS

The AGENCY agrees to indemnify the RESORT for suffered damages in case the guest did not arrive after a confirmed booking or the AGENCY failed to cancel the booking on time as follows:

Cancellation policy in periods: 25.10.-25.12.24 and 03.03.-25.12.25

6 to 4 days prior arrival 50%

3 to 1 day prior arrival 100%

NO SHOW will be charged 100%

Cancellation policy in period: 26.12.24 – 02.03.25

22 to 1 day prior arrival 100%

NO SHOW will be charged 100%

6. STOP BOOKING

The RESORT reserves the right to stop sales if necessary for a certain period. Immediately upon receiving notice of the stopping of sales, the AGENCY will suspend further sales of arrangements for the period during which the sales are stopped, and all undelivered announcements for that period will be delivered to the RESORT no later than 24 hours from receiving notice of the stopping of sales. All delivered announcements that the AGENCY submits marked O (option) shall be confirmed as fixed by the AGENCY within 24 hours and the AGENCY shall provide the new fixed bookings. Should the AGENCY fail to do so, the RESORT shall automatically consider such option bookings canceled. The AGENCY shall not change the names of announced guests for periods and accommodation facilities for which sales were stopped, without obtaining prior written approval from the RESORT.

7. LIABILITIES

The RESORT is authorized to seek reimbursement from the guests directly for any damage caused by the AGENCY'S guests, their behaviour such as e.g. terrorism, theft or any other criminal act that is not in accordance with hotel customs and provisions of the facilities' rules of conduct.

8. FORCE MAJEURE

This agreement shall be terminated in case of force majeure events, i.e., events that are outside of the will of contractual parties and which contractual parties could not influence such as, for example, war, natural disasters, epidemics, strikes and similar. In that case, contractual parties will honour all rights and obligations that arose before the date of termination of the contract while potential other issues, rights and obligations will be mutually agreed upon by contractual parties.

9. GUESTS' CLAIMS – COMPLAINTS

If a guest has complaints regarding stipulated and provided services, he must immediately inform the reception of the facility he is staying at in written via the AGENCY'S representative or in person. Subsequent complaints shall be taken into consideration by the RESORT only if they were submitted by the AGENCY in writing within 30 days from the date of the guest's departure and only if the reception was notified of the complaint as described in the previous sentence of this paragraph. The RESORT will carefully examine lodged complaints and, if it decides they were founded, will offer the AGENCY appropriate compensation which the RESORT believes is suitable, after reaching an agreement with the AGENCY. In case the guest and/or AGENCY fail to inform the RESORT of the complains in the described manner and described period or in case the guest and/or AGENCY refuse to accept the RESORT's offered suitable compensation, it will be considered that the complaints are fully revoked, i.e., that they do not exist, and the HOTEL will have no other obligations towards the guest and/or AGENCY on any basis.

10. ADVERTISING AND PRESENTATION IN CATALOGUES

The AGENCY agrees to advertise allotted capacities in its travel programme and via other promotional informational activities. The RESORT must, at the AGENCY'S request, provide the AGENCY with all information and marketing materials it possesses. The AGENCY agrees to submit the text of the advertisement to the RESORT for approval before publishing the programme (brochure). The AGENCY is responsible for the damage arising from publishing incorrect information without the knowledge and approval of the RESORT. It is strictly forbidden to use the RESORT 'S photographs for any use other than promotion solely of accommodation facilities of the RESORT without an official written approval from the RESORT. Should the AGENCY violate any of the above provisions, it must compensate the RESORT for all damages arising from it at the RESORT'S first request.

The RESORT shall not be liable for information that does not correspond to information stated in the description of facilities, unless changes were previously approved and signed by the RESORT .

Should the AGENCY violate this agreement, the RESORT reserves the right to terminate this contract.

11. ADDITIONAL REQUIREMENTS

The AGENCY agrees that the RESORT is authorized to terminate this agreement in case of ownership change or lease of the accommodation facility or any other legally allowed change that impacts or changes the basis upon which the RESORT uses the accommodation facility and which directly or indirectly affects the provisions of this contract. In that case, the contractual parties will honour all rights and obligations that arose before the date of termination of the contract while potential other issues, rights and obligations will be mutually agreed upon by contractual parties.

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12. CONFIDENTIALITY OF THE AGREEMENT

The terms and conditions detailed in this contract are confidential and represent a business secret. The AGENCY is not authorized to make such a business secret available to third parties, including but not limited to other agencies or tour operators which have signed an allotment contract for the same accommodation facility, without explicit written approval by the RESORT, under threat of compensation for damages that the RESORT would suffer as a result.

13. GENERAL RULES AND CUSTOMS

By announcing the reservation, the agency, tour operator or business partner of the Resort agrees to all the conditions listed in this agreement. The parties agree that their contractual relationship is subject to specific customs in the hospitality industry, unless such customs contradict this contract.

14. DISPUTE RESOLUTION

The parties will attempt to resolve any dispute arising between the parties amicably. In case the parties fail to resolve the dispute amicably, they agree that dispute resolution shall be subject to the laws and regulations of the Republic of Slovenia and that the Maribor Commercial Court is the relevant court.

In Pohorje, 28.05.2024.

Director of sales

Gabrijela Markuš

